

Subject:	Patient Transport Services (PTS) Update		
Date of Meeting:	19 October 2016		
Report of:	Executive Lead Strategy, Governance & Law		
Contact Officer:	Name:	Giles Rossington	Tel: 29-5514
	Email:	Giles.rossington@brighton-hove.gov.uk	
Ward(s) affected:	All		

FOR GENERAL RELEASE

1. PURPOSE OF REPORT AND POLICY CONTEXT

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- 1.1 This report presents the latest update on Patient Transport Services (PTS) following the introduction of a new contract in April 2016.
- 1.2 **Appendix 1** contains performance information provided by Sussex CCGs; **Appendix 2** contains the independent report on the PTS mobilisation.

2. RECOMMENDATIONS:

- 2.1 That HOSC members note the content of this update report.

3. CONTEXT/ BACKGROUND INFORMATION

- 3.1 A new contract for PTS was introduced in April 2016. Following a procurement process, the contract was awarded to an independent sector provider, Coperforma. The previous PTS provider was South East Coast Ambulance NHS Foundation Trust (SECamb). The lead commissioner for this service is High Weald Lewes Havens CCG, although all seven Sussex CCGs are responsible for the contract.
- 3.2 From the outset there have been severe performance problems with contract performance. This has been considered at the past three HOSC meetings and information on recent performance is included as **Appendix 1** to this report. In recent weeks, as well as some continuing performance issues, there have been significant problems with PTS subcontracts, with two transport providers unexpectedly ceasing business, and allegations of unpaid wages. **Appendix 1** also includes information on these issues.
- 3.3 The contract mobilisation process was referred to independent review by Sussex CCGs. The independent report on this is included as **Appendix 2** to this report. A

further independent review of the procurement process is ongoing and will be reported to the HOSC when it becomes available.

4. ANALYSIS & CONSIDERATION OF ANY ALTERNATIVE OPTIONS

- 4.1 This report is to note so there are no alternative options to consider.

5. COMMUNITY ENGAGEMENT & CONSULTATION

- 5.1 None in relation to this update report.

6. CONCLUSION

- 6.1 This is an update report.

7. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

- 7.1 There are no financial implications to this update report.

Legal Implications:

- 7.2 There are no legal implications arising from this report.

Lawyer Consulted: Elizabeth Culbert Date: 27 September 2016

Equalities Implications:

- 7.3 None for this update report.

Sustainability Implications:

- 7.4 None for this update report.

Any Other Significant Implications:

- 7.5 None for this update report.

SUPPORTING DOCUMENTATION

Appendices:

1. Information provided by Sussex CCGs
2. Independent report on PTS contract mobilisation

Documents in Members' Rooms

None

Background Documents

None

